

## Centre County 9-1-1 Emergency Communications Residential Emergency Response Notification

Are you someone who needs assistance during an emergency or evacuation? Do you know someone who has advanced medical conditions, is in a wheel chair, non-verbal, visually impaired, hearing impaired or people with severe allergies etc., please take a moment to tell them about this special benefit at Centre County 911.

**RESIDENTIAL EMERGENCY RESPONSE NOTIFICATION** (*RERN*) is a useful tool for folks who have special needs, or advanced medical conditions and/or who need assistance in the event of an emergency or evacuation. It also provides contact information of trusted individuals who can assist police officers when entering or securing your home during an emergency. RERN is particularly helpful for first responders to know about your distinct circumstances prior to arriving on scene.

**How does it work?** It's simple! Fill out the form and submit to Centre County 911. The information is then entered into our CAD (*Computer Aided Dispatch*) system based on your address. Should you ever call 9•1•1 for help, these "notes" will automatically generate on the CAD screen for dispatchers to see and convey to first responders as needed. You can obtain the form on this website, please refer to the Forms & Links page.

## A FEW THINGS TO BE AWARE OF:

- This information will only be shared with emergency responders during an emergency at the address listed on the form.
- It may be relayed electronically, or by radio, to police officers, firefighters, paramedics, or other emergency personnel by the staff at the Centre County 911 Emergency Communications Center.
- Completing the Residential Emergency Response Notification form, and providing the personal information it includes, is entirely voluntary.
- Centre County 911 will not place any notes on record without a completed form (signature required).
- You can revoke the release of this personal information at any time.
- It is the resident's responsibility to provide updates or changes to 11.
- The comments on record will be verified every 6 months.
- If you move, we can transfer the "remarks" to your new address, however, you must notify us of your new location.
- During the review process, a reply is mandatory. If there is no response, the "remarks" are removed from record automatically and the RERN is discontinued.
- If you have questions or wish to update your information, or to revoke/discontinue your RERN, call 355-6800.

You can submit the form several ways: fax, email or U.S. Postal Service.

Centre County 911 Fax: 814-355-6776

ATTN: RERN 420 Holmes Street Bellefonte, PA 16823

email: bcberenty@centrecountypa.gov